

**McMahon, Lucy**

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**From:** FOI Responses  
**Sent:** 27 September 2024 07:35  
**To:** [REDACTED]  
**Subject:** [REDACTED] Response

Good morning

Thank you for your Freedom of Information request dated 3 September 2024, for information about Mobile Telephony Services.

Please find below City of Doncaster Council's responses to the questions you have raised.

**Request:**  
**Organisation details**

1. What is your organisation's name?

**Response:**  
City of Doncaster Council

**Request:**  
2. How many full-time employees are at your organisation? HR to provide

**Response:**  
City of Doncaster Council has 2878 full time employees.

**Request:**  
3. Who is your mobile phone network provider?

**Response:**  
EE Network Via contract with British Telecom

**Request:**  
**Renewal**

4. Did you switch on last renewal?

**Response:**  
Yes, City of Doncaster Council did switch on the last renewal.

**Request:**  
5. When did you renew the last time?

**Response:**  
The last renewal was 1<sup>st</sup> March 2024.

**Request:**  
6. What is the contract length?

**Response:**  
2 Years with optional extensions of 12+12+12

**Request:**

7. Did you use a Framework, if so which one?

**Response:**

Mobile voice, Data & VPN services via CCS RM6121 lot 1

**Request:**

**Contract and usage details**

8. How many total connections do you currently have?

**Response:**

City of Doncaster Council currently has a total of 2442 connections.

**Request:**

9. How many connections are Voice only?

**Response:**

145 connections are voice only.

**Request:**

10. How many connections are Voice and Data?

**Response:**

1879 connections are voice and data.

**Request:**

11. Do you use a shared data bundle, if so, what is the data allowance?

**Response:**

Yes, 5.5TB per month.

**Request:**

12. What is your average data usage of the last 3 months?

**Response:**

The average data usage in the last 3 months is 4.14TB.

**Request:**

13. Please provide your total mobile phone contract costs for July 2023 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for July 2023 were £18,110.

**Request:**

14. Please provide your total mobile phone contract costs for August 2023 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for August 2023 were £17,527.

Request:

15. Please provide your total mobile phone contract costs for September 2023 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for September 2023 were £17,960.

Request:

16. Please provide your total mobile phone contract costs for October 2023 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for October 2023 were £18,266.

**Request:**

17. Please provide your total mobile phone contract costs for November 2023 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for November 2023 were £17,572.

**Request:**

18. Please provide your total mobile phone contract costs for December 2023 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for December 2023 were £18,320.

**Request:**

19. Please provide your total mobile phone contract costs for January 2024 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for January 2024 were £17,948.

Request:

20. Please provide your total mobile phone contract costs for February 2024 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for February 2024 were £85. The low cost is due to migration to a new contract.

**Request:**

21. Please provide your total mobile phone contract costs for March 2024 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for March 2024 were £10,540. Again, this was due to contract migration.

**Request:**

22. Please provide your total mobile phone contract costs for April 2024 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for April 2024 were £5,817.46.

**Request:**

23. Please provide your total mobile phone contract costs for May 2024 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for May 2024 were £6,431.06.

**Request:**

24. Please provide your total mobile phone contract costs for June 2024 (excluding purchase of handsets):

**Response:**

City of Doncaster Councils total mobile phone contract costs (excluding purchase of handsets) for June 2024 were £6,338.55.

**Request:**

25. Is VAT included in the above figures?

**Response:**

No.

**Request:**

26. Do you have a hardware fund, if so, how much and is it included in the monthly spend?

**Response:**

No

**Request:**

27. Do you host any mobile phone masts on your premises, if so, how many and who provides them?

**Response:**

No.

**Request:**

28. Who is the primary contact for this contract?

**Response:**

Nigel Riley, Head of Service – Digital & ICT  
[Nigel.Riley@doncaster.gov.uk](mailto:Nigel.Riley@doncaster.gov.uk)

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £49.00 to respond to this request for information.

**Reviewing any decisions made:**

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. [www.ico.org.uk](http://www.ico.org.uk) Telephone 0303 123 1113.

Yours sincerely,

**Lucy McMahon**

Freedom of Information Officer  
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City of Doncaster Council

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